



भारतीय रिजर्व बैंक  
RESERVE BANK OF INDIA  
[www.rbi.org.in](http://www.rbi.org.in)

मुद्रवि (आईएफसीडी) सं. /901 /06.08.05/2017-18

नवम्बर 21, 2017

By Speed Post

Sushil Kambampati  
White Rann Content and services  
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<p>महोदय / महोदया सूचना का अधिकार अधिनियम 2005 – हमारी संदर्भ सं. RBIND/R/2017/05196</p> <p>कृपया अपना आवेदन देखे जो हमे नवम्बर 10, 2017 को प्राप्त हुआ।</p> <p>2 आपके प्रश्नों के संबंधित जानकारी संलग्न है।</p> <p>3. आपकी जानकारी के लिए भारतीय रिजर्व बैंक में प्रथम अपील प्राधिकारी डॉ. (श्रीमती) दिपाली पंत जोशी, कार्यपालक निदेशक, भारतीय रिजर्व बैंक (प्रथम अपील प्राधिकारी, मुद्रा प्रबंध विभाग), केंद्रीय कार्यालय, अमर भवन, सर पी. एम. रोड, मुंबई - 400001 है। उपर्युक्त उत्तर के प्रति अपील, अगर हो, तो 30 दिनों के अंदर प्रथम अपील प्राधिकारी को प्रस्तुत की जाए।</p>	<p>Sir / Madam <b>Right to Information Act, 2005 –</b> <b>Our Ref. No RBIND/R/2017/05196</b></p> <p>Please refer to your application received by us on November 10, 2017.</p> <p>2. The required information to your queries is enclosed herewith.</p> <p>3. For your information, the First Appellate Authority in Reserve Bank of India is Dr. (Smt.) Deepali Pant Joshi, Executive Director, Reserve Bank of India, (First Appellate Authority – Department of Currency Management), Central Office, Amar Building, Sir P. M. Road, Mumbai - 400 001. Appeal, if any, in respect of the above reply, should be preferred within 30 days to the First Appellate Authority.</p>
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भवदीय / Yours faithfully,

(पी विजयकुमार)

केंद्रीय लोक सूचना अधिकारी / Central Public Information Officer

अनुलग्नक / Encls : As above



भारतीय रिजर्व बैंक  
मुद्रा प्रबंध विभाग

आरआईए क्र RBIND/R/2017/05196 -Sushil Kambampati

Date of application: 10 November, 2017

Sr No	Query	Information proposed to be provided
1	Are currency notes valid and acceptable by bank if something like number, name etc written by pen/ink/ pencil on it, Please share copies of guidelines related to this.	<p>Bank notes with writings on them continue to be legal tender. They can be deposited in bank account or exchanged at any of the bank branches. However, bank notes with religious or political messages are not eligible for exchange as per RBI (Note refund) Rules 2009.</p> <p>RBI has issued clarifications on the validity of bank notes with writing on them through its press releases dated December 31, 2013 and December 14, 2015 which are available on our website <a href="http://www.rbi.org.in">www.rbi.org.in</a></p>
2	<p>a) What to do if bank refuses to accept written notes? Are there any separate guidelines for INR currencies?</p> <p>b) What are the guidelines for foreign currencies if something is written by pen/ ink</p>	<p>If any bank refuses to accept the notes, applicant may register complaint with the bank under Grievance redressal system of the bank. If the bank's reply is not satisfactory, complaint may be registered with the Banking Ombudsman concerned under Banking Ombudsman Scheme, 2006.</p> <p>The information sought is not available with us.</p>

